



Social Mission

Diversity & Inclusive Practice Statement

TSA -Social Mission is committed to service delivery and a workplace environment that demonstrates and promotes the principles of equity and social justice within a rights-based framework.

We actively work to encourage and remove barriers to participation, thereby ensuring equitable access to services and opportunities.

We seek to ensure that our services achieve enduring and successful outcomes for everyone regardless of the diversity of their background or needs.

TSA – Social Mission provides a welcoming and accessible environment which is safe and supportive.

We are sensitive to the needs of people who often find it difficult to access and use services in times of crisis:

- Aboriginal and Torres Strait Islander people;
- People who identify as lesbian, gay, bisexual, transgender and/or intersex;
- People from culturally and linguistic diverse communities;
- People with disability.

TSA - Social Mission believes that inclusive practice and cultural competence are fundamental to delivering effective, high quality services. This belief is consistent with our values of human dignity, community and diversity.

Our efforts to deliver well-targeted support and responses, tailored to individual needs and preferences, depend on having a good understanding of a person's cultural background. Moreover, this understanding is part of a broader commitment for all people to live in a safe and equal society, have access to equal power, resources and opportunities, and be treated with dignity, respect and fairness.

